



Tompkins State Bank

APPLICATION FOR INTERNET BANKING

To enroll for Personal Internet Banking service, please complete and sign this application and return it to the bank.

We must receive this signed application before we can process your request.

Social Security number (of first name on account) _____

Name: _____
Please Print

Address: _____
Street City State Zip Code

Date of Birth: _____ E-Mail Address _____

Home Phone #: _____ Work Phone #: _____

Cell Phone #: _____ Mother's Maiden Name: _____

If you are not the first name on the account and you are considered as a Co-Owner, Affiliate, Authorized Signer or Power of Attorney, please circle the type of relationship and complete the following.

Co-Owner Affiliate Authorized Signer Power of Attorney

Secondary Relationship's Social Security Number _____

Name _____
Please print

☐ Mark if address is same as above

Address: _____
Street City State Zip Code

Date of Birth: _____ E-Mail Address _____

Home Phone #: _____ Work Phone #: _____

Cell Phone #: _____

Online Bill Pay Feature

☐ **Yes, I would like Free Online Bill Pay**

If you have more than one account, please list the account number(s) of accounts (which you are considered to be an Owner, Co-Owner, Affiliate, Authorized Signer or Power of Attorney) **that you would like to pay bills from.**

***All accounts linked to the Social Security Number provided will display in online banking.**

ACCOUNT NUMBER

NAME ON ACCOUNT

By signing below, I am applying for Personal Internet Banking service. I authorize Tompkins State Bank to charge my account for any chargeable transactions made through use of the Internet Banking service, including the amount of any recurring payment or transfer that I make. I agree that sufficient funds must be available in my account on the date I schedule payments or transfers to be made using the Internet Banking service. I acknowledge receipt of the Internet Banking Agreement, I understand the terms and conditions set forth therein, and agree to be bound by them.

Owner Signature _____ Date _____

Secondary Relationship's Signature _____ Date _____

TOMPKINS STATE BANK
PERSONAL INTERNET BANKING AGREEMENT
ELECTRONIC FUND TRANSFERS

Type of Transfers

You may access your accounts by computer using your login and password to: transfer funds from checking to checking; transfer funds from checking to savings or money markets; transfer funds from savings or money markets to checking; transfer from savings or money markets to savings or money markets; make payments from checking to loan accounts with us; make payments from savings or money markets to loan accounts with us. You may also get information about checking, savings, and money market account balances, deposits and withdrawals over the last 90 days, and account balances of certificates of deposit and loans.

Limitations on Frequency of Transfers

Transfers from a savings or money market account to another account or to third parties by preauthorized, automatic, telephone, or computer transfers are limited to six transactions per month.

Periodic Statements

You will receive a monthly account statement from Tompkins State Bank for your checking accounts. You will get a monthly account statement from us for your savings accounts unless there are no transfers in a particular month, in any case, you will get a savings statement at least quarterly.

Your Rights and Liabilities

Security of your transactions is important to us. Use of the Internet Banking services will therefore require a password. If you lose or forget your password, please call 309-465-3834 during normal business hours. We will accept as authentic any instructions given to us through the use of your password. You agree to keep your password secret and to notify us immediately if your password is lost or stolen or if you believe someone else has discovered your password. You agree that if you give your password to someone else, you are authorizing them to act on your behalf, and we may accept any instructions they give us to make transfers or otherwise use the Internet Banking services. You may change your password at any time. We may be liable for certain security breaches to the extent required by applicable law and regulation. We do not assume any other liability or otherwise guarantee the security of information in transit to or from our facilities. Please note that we reserve the right to (1) monitor and/or record all communications and activity related to the Internet Banking services; and (2) require verification of all requested transfers in the manner we deem appropriate before making the transfer (which may include written verification by you).

You agree that our records will be final and conclusive as to all questions concerning whether or not your password was used in connection with a particular transaction. If any unauthorized use of your password occurs, you agree to (1) cooperate with us and appropriate law enforcement authorities in identifying and prosecuting the perpetrator; and (2) provide reasonable assistance requested by us in recovering any unauthorized transfer of funds. Notify us immediately if you believe your password has been lost or stolen. Telephoning is

the best way to keep your possible losses down. You could lose all the money in your account (plus your maximum line of credit). If you tell us within two (2) business days you can lose no more than \$50.00. If you do NOT tell us within two (2) business days after you learn of the loss or theft of your password, and we can prove we could have stopped someone from using your password without your permission if you had told us, you could lose as much as \$500.00. Also, if your statement shows transfers that you did not make, tell us at once. If you do not tell us within sixty (60) days after the statement was mailed to you, you may not get back any funds you lost after the 60 days if we can prove that we could have prevented someone from taking the funds if you had told us in time. If you believe your password has been lost or stolen or that someone has transferred or may transfer money from your account without your permission, call 309-465-3834 during normal business hours.

WE CANNOT ACCEPT NOTIFICATION OF LOST OR STOLEN PASSWORDS OR UNAUTHORIZED TRANSFERS VIA E-MAIL.

Error Resolution Notice

In case of errors or questions about your electronic transfers call us at 309-465-3834 or write us at:

Tompkins State Bank
PO Box 319
Avon, IL 61415

Business Days: Monday, Tuesday, Wednesday, Thursday, and Friday (Holidays are not included)

Notify us immediately if you think your statement or receipt is wrong or if you need more information about the transaction listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error first appeared.

- (1) Tell us your name and account number.
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or questions in writing within 10 business days. We will determine whether an error occurred within 10 business days (20 business days for new accounts) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days for new accounts or point-of-sale or foreign-initiated transfers) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (20 business days for new accounts) for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or questions in writing and we do not receive it within 10 business days, we may not credit your account for 30 days after the first deposit is made. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

Confidentiality

We may disclose information to third parties about your account or the transactions you make:

- (a) where it is necessary for completing transactions or resolving errors involving the Services; or
- (b) in order to verify the existence and condition of your account for a third party, such as a credit bureau or a merchant; or
- (c) in order to comply with government agency rules, court orders, or other applicable law; or
- (d) to our employees, service providers, auditors, collection agents, affiliated companies, or attorneys in the course of their duties and to the extent allowed by law; or
- (e) if you give us permission.

Limitation of Liability

Except as otherwise provided in this Agreement or by law, we are not responsible for any loss, injury, or damage, whether direct, indirect, special, or consequential, caused by the Internet Banking service or the use thereof or arising in any way out of the installation, operation, or maintenance of your PC equipment.

Waivers

No waiver of the terms of this Agreement will be effective, unless in writing and signed by an officer of this bank.

Assignment

You may not transfer or assign your rights or duties under this Agreement.

Governing Law

The laws of the State of Illinois shall govern this Agreement and all transactions hereunder. Customer acknowledges that he/she has reviewed this Customer Agreement, understands the terms and conditions set forth herein, and agrees to be bound hereby.

User Access Requirements

If you have not used your Internet Banking or Bill Pay for 90 days, your account will be deleted off our system and you will need to re-apply in order for your account to have an active status.

Indemnification

Customer, in consideration of being allowed access to the Internet Banking services, agrees to indemnify and hold the Bank harmless for any losses or damages to the customer resulting from the use of the Internet Banking services, to the extent allowed by applicable law.

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Avon, IL 61415